

**Summary HUSKY MCO/BH subcontractor claims/appeal processes {10-05 BHP
Transition SC}**

Claims/appeal	Anthem/VOI	HN/VOI	CHNCT/VOI	PONE/CompCare
Timely filing of claims from Date of Services (DOS)	<p>*120 days from DOS for provider/hospital</p> <p>*Coordination benefits 90 days from primary payment</p>	* 90 days from (DOS)	<p>Prior <u>8/31/05</u>- Submit within 120 days to:</p> <p><i>Magellan Health Services</i></p> <p><i>P.O. Box 1027</i></p> <p><i>Maryland heights, MO 63043</i></p> <p><i>Attn: Claims</i></p> <p><u>9/1/05-12/31/05</u>: 120 days for all providers. Submit to:</p> <p><i>ValueOptions</i></p> <p><i>240 Corporate Blvd</i></p> <p><i>Norfolk, VA 23052</i></p> <p><i>Atten: CHNCT Claims</i></p>	60 days for all providers
Provider Appeal submission	Submit to Anthem 60 days from date shown on provider remittance	Defined in VOI provider contract	<p>1st level appeals</p> <p>Prior to and on <u>8/31/05</u> submit within 120 days to:</p> <p><i>Magellan Health Services</i></p> <p><i>199 Pomeroy</i></p>	<p>Appeals Prior to 1/1/06, submit within 30 days of EOB or denial letter.</p> <p>All appeals are addressed within time guidelines specified by state or within 30 days of receipt of the appeal.</p>

			<i>Road</i> <i>Parsippany, N.J.</i> <i>07054</i> <i>Attn: Appeals</i> <u>9/1/05-12/31/05</u> Submit within 60 days of receipt of denial letter or disputed claim payment to: <i>ValueOptions</i> <i>PO Box 1884</i> <i>New York, NY</i> <i>10116-1884</i> <i>Attn: Appeals</i> 2 nd level appeals: submit within 60 days of 1 st level decision to: <i>CHNCT Appeals Department</i> <i>11 Fairfield Boulevard</i> <i>Wallingford, CT</i> <i>06492</i>	
Other Information	Transition period: *Claim questions or issues:	*Claims Questions for DOS prior to 1/1/06 be directed to: Claims/customer		

	<p>Member Services</p> <p>1-800-828-2239</p> <p>Manager:</p> <p>Jeanna Walsh</p> <p>*Claims unit will have access to PA info. & will process claims for DOS prior to 1/1/06 after BH CO</p>	<p>Service</p> <p>1-866-440-6820</p> <p>*Escalated issues</p> <p>-Stephen Soohoo, VOI 212-560-7656</p> <p>-David Glazer, VOI 212-560-7611</p> <p>-Colleen Chesney, HN</p> <p>203-225-8752</p>		
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